

# Log-in

<https://e-timecard.ne.jp/s/>

At the Log-In window for e-TimeCard, enter "① Company ID," "② User ID," "③ Password," and click [Log-in].

- ※ Company ID is the company ID of your Agency (Dispatching Company) to which you belong.
- ※ User ID is your Staff Code.
- ※ The initial password is the same as your User ID.
- ※ If the Company ID, User ID, or Password is unknown, contact your Agency (Dispatching Company). The support center is unable to assist you with them.



# Change Password

Enter "Current Password" (the initial password is the same as your User ID), "New Password," and "New Password (for confirmation)" in ① and click [Update].

- ※ At the same time, you can register your PC e-mail address in ②.
- ※ E-mail address registration is optional.



# Register your Approver

At the setting, if your e-mail domain (e-mail address following "@" is not displayed in the pull-down, check if the domain is registered with your Agency.

- ① Enter your User ID (= Company e-mail address of your Approver), and then click [Confirm].
- ② If your User ID has been properly registered, your name will be displayed.

- ※ If your name is not displayed, contact your Approver to ask:
  - if the entered e-mail address of the Approver is correct; and
  - if the ID of the Approver has been properly registered.

- ③ After entering and checking all information on your Approver, click [Register].

※ If this window is not displayed, your Approver has already been set, so skip this process and proceed to the next step.

※ If you would like to jump to the Attendance Input window without setting Approver, click ④.



# Register/Change your e-mail Address

- ① Click a tab "Edit profile".
- ② Enter your e-mail address in "New PC e-mail address" and "New PC e-mail address (confirmation)."
- ③ Click [Update PCMail].

- ※ If your e-mail address is registered, you will be able to receive a notice of application from your Approver and Agency, and you can reset your forgotten password.
- ※ If you register your mobile phone address, you cannot reset your forgotten password.



## Support Center

☎ 0800-919-1104

✉ support@e-timecard.ne.jp

**HOURS** 9: 00 to 19: 00, Monday to Friday  
excluding National Holidays and New Year Holidays

- ※ Please have your Company ID and User ID ready before making inquiries.
- ※ Depending on your phone environment, this number may be inaccessible from IP phones. Please call 0285-37-8550.
- ※ Also use the online help at the upper right of the window after log-in.

# Log-in

<https://e-timecard.ne.jp/s/>

Enter the "Company ID," "User ID," and "Password" in e-TimeCard log-in window, and click [Log-in].

※ If you forgot your password, access "[I can't log-in](#)" page and reset your password, or ask your Agency to "initialize password."

# Input & Submit for Daily Approval

Input in accordance with the instructions from your Agency.

## ! IN

- 1 Start Time: Click [Regular Hours] or [Non-Regular Hours]※ and input hours.
  - 2 If you select [Non-Regular Hours], click [Save Temporarily].
- ※ If you forget to click [Save Temporarily], your input data will be lost.

## ! OUT

- 3 End Time: Click [Regular Hours] or [Non-Regular Hours]※ and input hours.
- 4 Class: Select applicable class.
- 5 Workplace: Select applicable workplace.  
Your Agency can select whether or not to indicate workplace.  
Workplace is not shown if your Agency decided so.
- 6 Off hours: Input off-hours in minutes.
- 7 Late-night off hours: Input off-hours (22:00-5:00 next day) in minutes.
- 8 Input "Remarks," "Transportation," and "Other expenses" as necessary.
- 9 Click [Submit].

※ After clicking [Submit], the following "Closing Approval" window will appear where you can check your application submission status. Be sure to submit your application for closing approval ONLY on the closing day.

※ If you select [Regular Hours], preset hours will be shown. You can change them as needed. If you select [Non-Regular Hours], input hours in 4 digits.

※ You do not have to submit application for your holidays under contract.



※ If Approver is not registered, register your Approver at "10 Approver" and then proceed to submit for approval.  
※ If you have multiple contracts, "Basic Information Selection" window will appear after you log-in. Click [Daily Attendance] of the period which you would like to input.

# Submit for Closing Approval

On the closing day, submit your application for closing approval after completing necessary daily applications.

- 1 Click [Submit for Closing Approval] to complete your submission.
- 2 Select Approvers and click [Send e-mail] to send e-mails to them requesting closing approval.

※ 3 [ Previous Attendances ] at the "Closing Approval" window. If previous attendances are not shown, select [Select Basic Information] tab and click "Closing Attendance" that includes the subject period.

※ 4 " Locked by Agency " will appear if attendance is download-locked by your Agency after Closing Approval.



# Correct your input data

## ! Correct before submitting for "Closing Approval"

Check status at "Closing Approval" window and correct if necessary.

### ■ If the status is "1 Submitted"

Click [Withdraw], correct, and [Resubmit].

### ■ If the status is "2 Approved"

Ask your Approver to [Cancel application]. After daily approvals are canceled, [Resubmit].

※ 3 Click [Clear] to clear the data input for the day.

## ! Correct after submitting for "Closing Approval"

### ■ If "Application for Closing Approval" is "Submitted"

Click [Cancel of closing application] and request your Approver to "Cancel Daily Approvals" of the subject day. After approvals are canceled, correct, and resubmit "Daily Application" and "Closing Application."



### ■ If "Application for Closing Approval" is "Approved"

Ask your Approver to "Cancel Closing Approval" and "Cancel Daily Approval." After approvals are canceled, correct data and resubmit "Daily Application" and "Closing Application."

※ If "Locked by Agency," you need to ask your Agency to unlock.